

Case Study

Handbag Stolen



The Claim

Handbag stolen by motorcyclist

Our insured called us to report that his wife had just had her handbag stolen whilst dropping their son at school. A motorbike had mounted the pavement and the driver had pulled her handbag from her. As her phone, house keys and wallet were all in her bag, she was unable to do anything immediately.

A witness took her in as she was very shaken and they managed to contact her husband.

When insuring valuable and prized possessions and high value items it pays off to seek the advice of a specialist broker. At Ascend Executive we are determined to find our clients a policy that suits them the best. It is vital for you to use Ascend Executive before a loss occurs in order that your possessions and properties are covered properly. Our policies also allow for you to insure a number of properties and possessions on one policy, hence making life easier for you. Our aim is to make our service as efficient and professional as possible so that life is made easy for you.

Visit www.ascendexecutive.co.uk to find out more.

What we did:

Our insured had given his wife the stolen mobile phone at Christmas, which he had full receipts for. This meant we were able to immediately transfer the money to purchase a new phone. The rest of the claim was dealt with smoothly, and following validation quickly settled.

Our insurers home emergency team fitted new house locks to ensure the safety of our customers

What the customer said:

"I wanted to reach out to personally thank you for the prompt settlement of this unfortunate incident. In our time of need the claim was dealt with with care, understanding and swiftly."



Ascend Executive

Personal High Net Worth Insurance Solutions

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Personal High Net Worth Insurance Solutions

Our Awards

Since our inception in 2017 we have sought to provide an innovative, local and personal service to our clients.

Our goal is to be the best, not the biggest and our unique approach has recently been recognised in the insurance industry in the following highly respected awards.



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